



DIR-D001 Quality Policy

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Pag. 1/1

Quality Policy

FAET Srl, has set itself the goal of developing increasingly innovative products by expanding the sectors in which it carries out its activities.

In order to achieve and maintain its goals over time, the Company adopts a Quality Management System based on UNI EN ISO 9001 and IATF 16949 standards.

The Company's Management System has been developed to ensure effective and efficient engagement of resources by focusing on the expectations of customers and other stakeholders.

In line with these principles and the values stated in the Code of Ethics, this Policy defines FAET Srl's general guidelines for the implementation of the Quality Management System.

Directives and Goals

- ▶ To adopt and maintain an effective Quality Management System in the processes, products, and services of the context in which it operates, in compliance with the legal requirements of applicable regulations and in compliance with other requirements that the Company decides to voluntarily subscribe to;
- ▶ Define the responsibilities assigned to all business functions by verifying that they are understood and applied;
- ▶ Ensure the availability of resources, information and knowledge necessary for the operation and control of processes, through periodic education and training activities aimed at informing staff about the relevance and importance of their activities and how they contribute to the achievement of defined objectives;
- ▶ Motivate and involve all staff so that they mature an increasing awareness of the importance of their role, promote shared values and correct patterns of behavior designed to reduce the risks related to their activities;
- ▶ Define and disseminate clear documented information designed to ensure effective and efficient operation of processes and product control including in terms of occupational health and safety and Environmental matters;
- ▶ Understand and strengthen the relationship with customers and other stakeholders, improving their satisfaction through products and performance in line with their expectations;
- ▶ Set improvement goals and periodically monitor the results achieved by sharing them with stakeholders;
- ▶ Identify the causes of nonconformities and ensure quick and effective responses;
- ▶ Select and qualify suppliers of products and services that have an impact on the final quality of processes and products by involving them to the extent of their competence, in the achievement of company objectives;
- ▶ Identify technological innovation needs to develop new products and processes according to market expectations;
- ▶ Conduct inspections to measure the implementation and effectiveness of the Quality Management System and its compliance with this Policy, ensuring that appropriate corrective actions are taken to remove any causes of inadequacy of the Management System.

Process managers must implement and disseminate the commitments and directives listed above and develop activities aimed at achieving the company's objectives and continuously improving the effectiveness of the Quality Management System.

Processing	Approval
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